

<Ticket Purchase Guidelines>

- Upon ticket purchase, your ticket purchase confirmation will be sent via email.

It is advised to use your Google G-mail account when asked to write your email address.

Tickets will be sent via Gmail, but please note that there may be difficulties in delivering emails due to security issues in some countries.

If you do not receive your purchase details via email upon purchase, please contact us through our email (event9@gmail.com).

- If you purchase a ticket by making a deposit without a bankbook, your purchase will be automatically canceled if you do not complete the payment within the specified period. Therefore, we recommend using a credit card deposit for payment.

- When purchasing a ticket, please accurately specify the name of the purchaser and recipient. You can receive your ticket after your ID has been checked on-site.

If a legal guardian is making the purchase or the purchaser and recipient are different, please send an additional confirmation email through our inquiry email for convenience on-site.

- Recording of live performances is scheduled, which may cause some inconvenience to the audience as their face may be recorded in the process. We hope you kindly understand.

- This performance is held overseas, and ticket cancellation/refunds will not be possible due to the ticket purchaser's personal matters. However, you can change your ticket option by contacting the ticket purchase site via email.

- After receiving your ticket, please be mindful not to lose or damage it, as it will not be reissued, and refunds or cancellations will not be possible.

- Minors are not allowed to attend the performance, but they can enter with a legal guardian. (The legal guardian must also purchase a ticket.)

- Other ticket purchase-related regulations will be made in separate announcement notices if needed.

<Identity Check Notice>

- On the day of the performance, an identity check will be carried out by confirming the information of the ticket purchaser, their identification card, and the purchase confirmation document. Please follow the instructions of the on-site staff for entry.
- Cancellation/refunds due to delays in entry during the identity check process will not be possible. Please arrive at the venue in advance to complete the identity check process and to avoid any inconvenience in watching the performance.

<Ticket Pickup Information>

- Admission bracelets can be picked up on site after your identity and purchase confirmation is checked. Ticket purchase confirmations can be printed or shown on a mobile device or email.
- All tickets that have been picked up cannot be reissued, cancelled, or refunded for any reason such as loss or damage. Please take special care to keep your tickets safe, as entry to the venue will not be possible without them.
- On the day of the performance, on-site ticket sales will be available for sale up till 1 hour before the start of the performance.

<Entry and Performance Guidelines>

- Audience entry will begin 1 hour before the start of the performance. (Please note that entry times may be subject to change due to on-site circumstances.)
- Those arriving after the start of the performance may be restricted from entering, so please follow the instructions of on-site staffs for entry.
- Please refrain from any behavior that may disrupt the viewing experience of other audience members, as event staffs will restrain any excessive disturbance during the performance.

- Please take care of valuables, as the event organizers will not be held responsible for any loss, theft, or damage resulting from negligence.